

Report Your Child's Absence

Before you begin: Please note, you must use the email address and/or phone number associated with your child's school to sign up.

Using the Safe Arrival system, parents will be able to report daily absences, and even schedule absences in one of three ways: the SchoolMessenger mobile app, SchoolMessenger website: go.schoolmessenger.ca, and by calling toll-free at:

1-833-275-6703.

SchoolMessenger mobile app

Download and install the **SchoolMessenger** app from the [Apple App Store](#) or the [Google Play Store](#).

The first time you use the app, select **Sign Up** to create your account.

When you are ready to report your child's absence, select **Attendance**, then **Report an Absence**.

SchoolMessenger website

<https://go.schoolmessenger.ca/>

The first time you use the website, select Sign Up to create your account.

When you are ready to report your child's absence, select Attendance, then Report an Absence.

Call 1-833-275-6703

Call our dedicated toll-free number at **1-833-275-6703** to report your child's absence. You will be asked to enter the phone number that you have registered with the school.

Follow the prompts to report your child's absence.

Once you've reported an absence, you will receive a message confirming the details by **email** and **push notification** to the SchoolMessenger® app, if set up.